



GET
\$150^{EA}
STORE CREDIT

WHEN YOU RETURN
YOUR TESLA
POWERWALL
PACKAGING*

*TERMS & CONDITIONS APPLY

OPTION 1

BULK RETURNS — WE COLLECT

14 components or more. We arrange freight collection from your site.

Returning a full load of clamshells? Prepare your stacks in Tesla's approved configuration and **Supply Partners** will collect them from your site at no cost once your request is reviewed and approved.

→ HOW IT WORKS

1

PREPARE YOUR STACKS

Stack returns in multiples of 14 components — **13 Bases + 1 Cover** or **13 Covers + 1 Base**. Nest correctly and band/strap securely for transport. No wooden pallet required.

2

PHOTOGRAPH & COUNT

Take clear photos of each prepared shell stack and count your total number of shell pairs.

3

SUBMIT YOUR REQUEST — VIA FORM OR EMAIL

Submit your request via our online form at bit.ly/teslaclamshellreturn_SP, or scan the QR code to the right. Include your photos, total pairs, collection address and site contact/hours. Prefer email? Send the same details to freight@supplypartners.com.

4

WE COLLECT — FREE

Once reviewed and approved, we arrange collection at no cost to you. Store credit is applied to your Supply Partners account.

APPROVED STACKING



13 Bases
+ 1 Cover



13 Covers
+ 1 Base

14 components per return stack

FREE COLLECTION

No cost to you once your stacks are reviewed and approved.



SCAN TO
OPEN
FORM

Submit your
request online

bit.ly/teslaclamshellreturn_SP

✓ BEFORE COLLECTION

- ✓ Quantities in multiples of 14, stacked 13 + 1 as above.
- ✓ All Class 9 Dangerous Goods labels removed prior to collection.
- ✓ Free from debris, rubbish, dirt and water contamination.
- ✓ In good, serviceable condition to qualify for return credit.
- ✓ Site safely accessible for freight vehicles and forklift handling.



Powerwall
Authorised Reseller



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OPTION 2

INDIVIDUAL RETURNS — RETURN TO US

Fewer than 14 components. Drop off or ship to
any Supply Partners warehouse.

Returning a smaller quantity? Bring your Tesla Powerwall clamshells to
any Supply Partners warehouse, or ship them to us at your own cost. No
proof of original purchase from Supply Partners is required.

→ HOW IT WORKS

- 1 **GATHER YOUR CLAMSHELLS**
Collect your Tesla Powerwall clamshells. They must be in **serviceable condition** to
qualify for credit. No proof of original purchase from Supply Partners is required.
- 2 **RETURN TO ANY WAREHOUSE**
Drop off in person or ship back to any Supply Partners warehouse during operating
hours, **at your own cost**.
- 3 **RECEIVE YOUR CREDIT**
Provide the Supply Partners account of the returning company. Credit is applied as
in-store credit only.

✓ GOOD TO KNOW

- ✓ Credit is issued **only for clamshells in serviceable condition**.
- ✓ Credit is applied to the **Supply Partners account of the returning company**.
- ✓ Credits are **in-store credit only** and are non-transferable.
- ✓ A valid Supply Partners account is required. **Without an account, we cannot issue credit.**

DROP OFF OR SHIP

Return to any of our warehouses below,
in person or by freight, at your own
cost.



Powerwall
Authorised Reseller

◆ RETURN LOCATIONS

<p>● QLD · HEAD OFFICE</p> <p>Brisbane Office & Warehouse</p> <p>184 Bluestone Circuit, Seventeen Mile Rocks QLD 4073</p>	<p>● NSW</p> <p>Sydney Office & Warehouse</p> <p>3 Walker Place, Wetherill Park NSW 2164</p>	<p>● VIC</p> <p>Melbourne Office & Warehouse</p> <p>34-38 Westpool Drive, Hallam VIC 3803</p>	<p>● NQLD · 3PL</p> <p>North Queensland Warehouse</p> <p>22-26 Jay Street, Townsville QLD 4818</p>	<p>● WA · 3PL</p> <p>Western Australia Warehouse</p> <p>33 Spencer Street, Cockburn Central WA 6164</p>
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Clamshells can be returned during **warehouse operating hours**.