

This guide provides step-by-step instructions to get you up and running.

Before you start, please check the following:

- Your access to a Permaconn Connect account via <https://connect.permaconn.com> (if you don't have an account, please contact our sales team at +61 (02) 93521777 or sales@permaconn.com)
- Your organisation has an account, but you are not a user. Please contact your organisation's admin user to receive an invitation.
- Billing information, including ABN, account contact details, etc., for our accounts team. Our team will add your details to our accounting software.
- The availability of a 10-15 VDC power supply. Permaconn can provide the power supply should you require it.

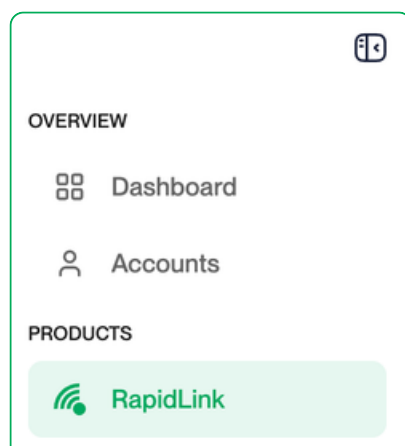
1

Go to the Permaconn Connect portal and log in <https://connect.permaconn.com/>

here to register a new company.'" data-bbox="33 355 287 602"/>

2

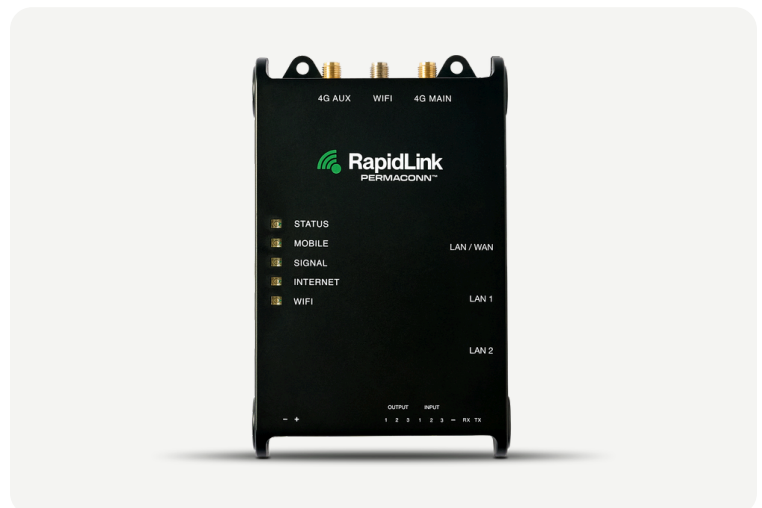
Select the Rapidlink tab on the left-hand side



3

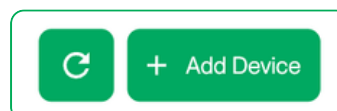
Power up the Router

1. Connect each antenna to the RapidLink unit and mount using the ground plate supplied (or a metal surface).
2. Apply 10-15V DC power at the +/- ports on the lower left of the device.



4

Select the '+ Add Device' on the right-hand side. This will open the activation wizard.



5

Add the serial number located on the back of the device or on the box. It should appear like the following string of letters and numbers, "D5XXXXXX". Please be sure to remove any spaces when submitting the serial number.

6

Enter the name of the device, subscribe to **ANY** data pack, and select the Device Time zone. Then click confirm and wait for the device to activate. To **activate your 5-Year data plan**, please contact Permaconn on 1300 55 66 43.

Add New Device

Device Serial

Display Name

Data Pack

Device Timezone

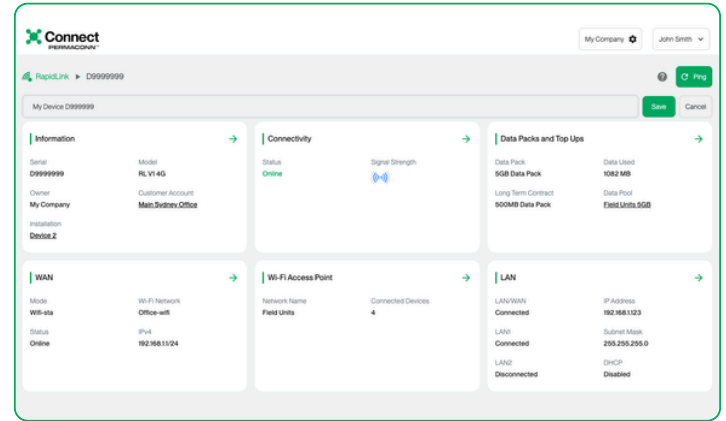
Australia/Sydney (GMT+10:00)

Cancel

Confirm

7

Once the device is activated, the portal redirects to the device overview page, where you can configure settings such as Firewall, VPN, WAN, LAN, I/O etc.



Finished! The device is now online and active.

For more information, please refer to the technical manual or visit [Permaconn.com](https://permaconn.com) to download a copy.

RapidLink LEDs		RapidLink LEDs
LEDs	Activity	Indication
Status	Green Flashing	Processor OK
	Red Flashing	Processor Rebooting
	Off	Processor Off / No power
Mobile	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Standby
	Red Flashing	Data plan exhausted
	Red ON	Offline
Signal	Green ON	Good signal strength
	Amber ON	Moderate signal strength
	Red ON	Poor signal strength
	Off	No signal strength
Internet	Green Flashing	Data traffic
	Green ON	No data traffic
	Amber ON	Connectivity issue
	Red ON	Unit is offline
Wi-Fi	Green ON	Wi-Fi connected
	Amber ON	Wi-Fi no internet
	Red ON	Not connected
	Off	Wi-Fi not enabled



Contact Us:

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W: permaconn.com